

Macroscopic/Microscopic Views Stochastic queueing analysis/operational laws macroscopic view

- Tracking individual request
 - microscopic view
 - also allows management at request granularity
 - a lot more intrusive now ideally only changing operating system
- What is a "request"?
 - from application point of view, a task the server fulfills on behalf of a user demand;
 - from system point of view, the set of all activities (in the server system) in fulfilling a singe application request

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